
**UTAH HIGHER EDUCATION ASSISTANCE AUTHORITY
DIRECTORY OF
PARTICIPATING LENDERS**

LPP Lender Servicing Center

Direct All Correspondence By Mail To:

UHEAA
P.O. Box 45202
Salt Lake City, UT 84145-0202

Direct All Correspondence By FAX To: 801-366-8430

Direct All Student & Parent Borrowers To:

Borrower Services: Main Local Number: (801) 321-7294
 Toll Free Number: 1-877-336-7378

Manager: Bob Hill, (801) 321-7252
bhill@utahsbr.edu

Direct All Loan Origination & Disbursement Questions To:

Loan Origination Services: Main Local Number: (801) 321-7236
 Toll Free Number: 1-877-336-7397

Manager: Teri Vig, (801) 321-7223
tvig@utahsbr.edu

Alliance Credit Union - 817575

For Loan Servicing Issues: see LPP Lender Servicing Center above

Alliance Credit Union

2780 Adams Ave
Ogden, UT 84402
P.O. Box 68
Ogden, UT 84402
(801) 627-8700

Fax: (801) 627-8780

Web Site: www.alliancecu.org

Primary Contact: Jill H. Roberts, (801) 627-8720
jroberts@alliancecu.org

Other Contacts: Ashley Loftus, (801) 627-8766
 Gerry Oborn, (801) 627-8730

America First Credit Union - 822373

For Loan Servicing Issues: see LPP Lender Servicing Center above

America First Credit Union

Student Loan Department
3650 Wall Ave
Ogden, UT 84403
P.O. Box 9199
Ogden, UT 84409
(801) 627-0900, (800) 999-3961, ext. 8181
Fax: (801) 778-8448
Web Site: www.americafirst.com
Primary Contact: Susan Chadwick, Manager, Central Call Center
(801) 778-8170
schadwick@americafirst.com
Other Contacts: Doug Jennings, (801) 778-8020
Dennis Miller, (801) 778-8617
Jackie Guinn, (801) 778-8217

Bank One Education Finance Corporation (BOEFC) - 819628

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Bank One Education Finance Group Corporation (BOEFC)

Student Loan Center
1001 W. Southern Avenue, Suite 130
Phoenix, AZ 85210-4905
(480) 814-1812, (888) 487-4404 ext. 1812
Fax: (480) 814-1856
Web Site: www.studentloannet.com
Primary Contact: Shannon Sheaff, (303) 721-0014
Account Manager
8899 East Prentice Avenue #8205
Greenwood Village, CO 80111
Fax: (303) 721-0015
Cell: (303) 726-8789
shannon_sheaff@bankone.com
Other Contact: Jenny Thompson, (888) 987-4404,
Assistant Vice President (Phoenix)
1001 West Southern Avenue, Suite 130
Phoenix, AZ 85210
Home office (623) 334-4022
Home fax (623) 334-4033
jennifer_l_thompson@bankone.com

Deseret First Credit Union - 833828

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Deseret First Credit Union

Student Loan Department:
147 North 200 West
Salt Lake City, Utah 84103
(801) 535-0519
Fax Number: (801) 535-0568
Web Site: <http://www.deseretfirstcu.org/>
Primary Contact: Susan Parry, (801) 535-0526
Other Contact: Alicia Toner, (801) 535-0512
aliciat@deseretfirstcu.org

Family First Federal Credit Union - 817440

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Family First Federal Credit Union

175 East 200 South
Orem, UT 84058
P.O. Box 1750
Orem, UT 84059-1750
(801) 225-6080, (800) 293-3000
Fax: (801) 225-6156
Web Site: www.family1stcu.com
Primary Contact: Jason Craddock, (801) 225-6080, Branch Manager
jason@family1stcu.com
Other Contacts: Brian Miner, (801) 764-7230
Alisa Ott, (801) 225-6080 ext. 226

Granite Credit Union - 817545

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Granite Credit Union

Student Loan Department
3675 South 900 East
Salt Lake City, UT 84106-1964
(801) 288-3050, (888) 428-8326
Fax: (801) 288-3001
Website: www.granite.org
Contact: Vaunette Hoskins, (801) 288-3002
Senior Vice President
vaunette@granite.org

Jordan Credit Union - 830791

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Jordan Credit Union

9260 South 300 East
Sandy, UT 84070
P.O. Box 1888
Sandy, UT 84091-1888
(801) 566-4195, (800) 866-1655
Fax: (801) 567-3333
Web Site: www.jordan-cu.org
Primary Contact: Paula Schafer, (801) 567-3315
Member Support Supervisor
Paula@jordan-cu.org
Other Contacts: Jason Spencer, (801) 567-3313
Member Support Representative

Key Bank, N.A. - 813760

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Key Bank Education Resources

P. O. Box 11500
Tacoma, WA 98411
Customer Service, Schools: (800) 361-4539
Customer Service, Borrowers: (800) KEY-LEND
Web Site: www.key.com/educate
Primary Contact: Brockmeyer Coffman, (888) 572-2076 or (303) 721-5523
Education Financing Specialist
5950 S Willow Dr
Englewood, CO 80155
Fax: (303) 721-5530
brock_d_coffman@keybank.com

Mountain America Credit Union - 817546

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Mountain America Credit Union

Student Loan Department
679 North Redwood Road
Salt Lake City, UT 84116
P.O. Box 45001
Salt Lake City, UT 84145-0001
(801) 325-6382, (800) 748-4302
Fax: (801) 325-6386
Web Site: www.mtnamerica.org
Primary Contact: Stan Roberts, (801) 363-3034
Manager, Student Loan Services
679 N. Redwood Road
Salt Lake City, UT 84116
Sroberts@macu.org

Mountain High Credit Union - 834122

For Loan Servicing Issues: see LPP Lender Servicing Center above

Mountain High Credit Union

PO Box 873
Provo, UT 84603
(801) 852-6890
Fax: (801) 375-8279
Web Site: www.mountainhighcu.coop
Primary Contact: Carla Bird Thalman, (801) 852-6890
carla@mountainhighcu.coop
Other Contacts: Dennis Dunn, (801) 830-4841
Eldon Hult, (801) 852-6890

Salt Lake City Credit Union - 832241

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Salt Lake City Credit Union

1380 South Main Street
Salt Lake City, UT 84115
(801) 486-7255
Fax: (801) 486-7250
Web Site: www.slccu.org
Primary Contact: Mike Moyes, (801) 990-1048
mmoyes@slccu.org
Other Contact: Morris Hodson, (801) 990-1052, Loan Manager
mhodson@slccu.org

Tooele Federal Credit Union - 820200

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Tooele Federal Credit Union

562 North Main St.
Tooele, UT 84074
P.O. Box 720
Tooele, UT 84074-0720
(435) 833-7200, (800) 662-9522
Fax: (435) 833-7248
Web Site: www.tfcu.net
Primary Contact: Chris Bullis, (435) 833-7245, Student Loan Officer
chrisb@tfcu.net
Other Contact: Arleen Medina, (435) 833-7244, Accounting Supervisor
arleenm@tfcu.net

U.S. Bank - 811698

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

U.S. Bank

5221 East Third Avenue
 Spokane WA 99212
 P. O. Box 2710
 Spokane, WA 99220-2710
 (509) 353-5900, (800) 242-1200
 Fax: (888) 329-8775
 Web Site: www.usbank.com/studentloans
 Contacts: Pam McGuire, (509) 353-5891
 Toll Free: (800) 242-1200, ext. 5891
 AVP & Manager
pamela.mcquire@usbank.com
 Mandi Strelow Burch, (406) 455-1017
 Toll Free: (800) 242-1200, ext. 1017
 GREAO500
 300 Central Ave.
 P.O. Box 391
 Great Falls, MT 59403
 Fax: (406) 455-1009
msmsburch@aol.com
 Brad Ewell
 Regional Market Manager
 (801) 537-6886
 (800) 242-1200, ext. 0895
 Fax: (801)
Brad.Ewell@usbank.prserv.net

University of Utah Credit Union - 830132

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

University of Utah Credit Union

Student Loan Dept.
 7220 South Highland Drive
 Salt Lake City, UT 84121
 Student Loan Dept.
 P.O. Box 58025
 Salt Lake City, UT 84158-0025
 (801) 942-1957, (801) 481-8803
 Fax: (801) 943-4395
 Web Site: www.ucreditu.com
 Primary Contact: Beckie Sorensen, (801) 481-8800
 Other Contacts: Jim Prince, (801) 481-8800
 Fax: (801) 481-8816

Utah Community Credit Union - 829123

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Utah Community Credit Union

Student Loan Department

188 West River Park Drive

Provo, UT 84606

P.O. Box 1900

Provo, UT 84603-1900

(801) 223-8188, (800) 453-8188

Fax: (801) 223-7490

Web Site: www.uccu.com

Primary Contact: Amber Sapp, (800) 453-8188, ext. 493

Student Loan Coordinator

ambers@uccu.com

Other Contacts: Daryl Chandler, (800) 453-8188, ext. 475 Senior
Accountant

darylc@uccu.com

Ratna Lingam, (800) 453-8188, ext. 474

Vice President of Finance Acct.

ratnal@uccu.com

USU Community Credit Union - 830146

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

USU Community Credit Union

695 East 1000 North
Logan, UT 84341
P.O. Box 446
Logan, UT 84323-0446
(435) 753-4080, (800) 248-6361
Web Site: www.usuccu.org
Fax: (435) 752-7390
Primary Contacts: Kandi Roholt, (435) 753-4080, ext. 3236, Loan Secretary
Kandi@usuccu.org
Shannon Sucher, (425) 753-4080. ext. 3236

VAMCU Federal Credit Union - 833577

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

VAMCU Federal Credit Union

500 South Foothill Drive
Salt Lake City, UT 84148
(801) 583-5015
Fax: (801) 583-9033
Primary Contact: Michelle Hill, (801) 583-5015, ext. 236
michelle@vamcu.org
Other Contacts: Phillip Patten, (801) 583-5015, ext. 224
phil@vamcu.org
Karen Parks, (801) 583-5015, ext. 227
karen@vamcu.org

Washington Mutual - 829505

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Washington Mutual

Student Loan Department
400 Union, Suite 412
FTH0412
P.O. Box 834
Seattle, WA 98111
(206) 461-4679, (800) 433-2476
Fax: (206) 554-5319
Web Site: www.wamu.com
Primary Contact:
Other Contacts: Soteara Marquardt , (206) 490-8544, Systems Coordinator
soteara@soroteck.com
Cam Nguyen, (206) 461-2489, Accountant

Weber State Credit Union - 829158

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Weber State Credit Union

Student Loan Department
4140 Harrison Blvd.
Ogden, UT 84408-4140
(801) 626-6365, (888) 978-9728
Fax: (801) 626-7031
Web Site: www.weberstatecu.com
Primary Contact: Robyn Hirabayashi, (801) 626-7940
Other Contacts: Marilyn Yashida, (801) 626-6883, Executive Vice President
Gerald R. West, (801) 626-7985, President

Wells Fargo Education Financial Services - 813894

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Wells Fargo Education Financial Services

Web Site: www.wellsfargo.com/per/perstu
Primary Contact: Jennifer Stinn-Dixon, (605) 575-4360, Finance Manager
jennifer.stinn-dixon@wellsfargoefs.com
301 East 58th Street North
P.O. Box 5185
Sioux Falls, SD 57117-5185
Fax: (605) 575-4355
Other Contacts: John Garrigues, (801) 246-4806
Account Executive Sales
john.garrigues@wellsfargoefs.com
1255 East Brickyard Road
Salt Lake City, UT 84106
Fax: (801) 246-4706

Zions First National Bank - 817455

For Loan Servicing Issues: see LPP Lender Servicing Center on page 1

Zions First National Bank

Zions Bank Student Loans

1 South Main, Suite 650

Salt Lake City, UT 84111

P.O. Box 30712

Salt Lake City, UT 84130-0712

(801) 524-4850, (800) 678-2425

Fax: (801) 524-2153

Web Site: www.zionsbank.com

Primary Contact: Ada Prins, (801) 524-4850, Vice President & Manager

aprins@zionsbank.com

Other Contact: Marie Daley, (801) 524-4850

mdaley@zionsbank.com